



# What's Coming to Capacity Tracker: August 2025

# Contents

V	accination Data Collection Changes for Care Homes and Home Care	2
System Refinements for Care Homes		2
	Languages	2
	CareFind Profile page	
	Capacity Tracker Data – CQC Refresh	3
	Using Capacity Tracker Abroad	3
Provider Feedback Opportunities		4
	Important Reminders	4
	Leaving Your Organisation?	4
	Need Additional Support?	4





# Vaccination Data Collection Changes for Care Homes and Home Care

<u>From Monday 1<sup>st</sup> September</u>, the following changes to vaccination data will take effect:

#### **Care Homes**

- Resident Covid Spring Booster 2025 data collection will be removed
- Resident/Staff/Agency Flu Autumn/Winter 2025/26 data collection will be introduced

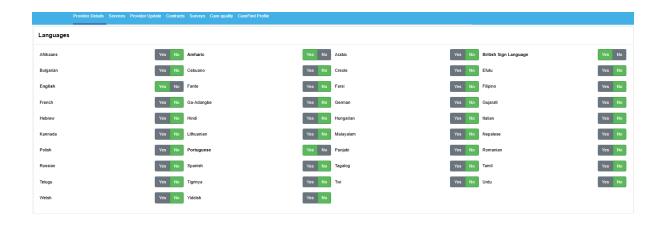
#### Home Care

• Staff Flu Autumn/Winter 2025/26 data collection will be introduced

## **System Refinements for Care Homes**

#### Languages

- Languages that can be spoken by care home staff to residents can now be updated directly from the CareFind Profile page via a simple 'Yes' or 'No' toggle.
- Users will notice that the appearance of the Languages section within the Edit Services page
  of Capacity Tracker has been updated so that it now matches the toggles of the CareFind
  Profile page.
- When a change is saved in either Languages section it will take effect on both the Edit Services and CareFind Profile pages.

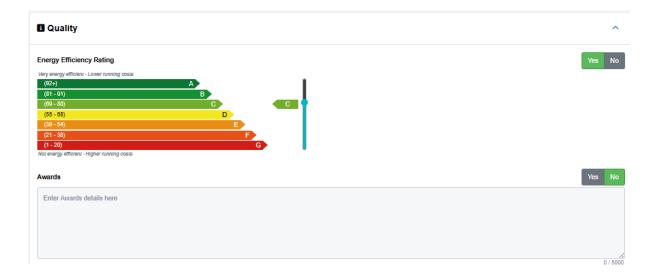






#### CareFind Profile page

Care Home providers will note that the 'Additional Information' section on the CareFind profile page (where Energy Efficiency Ratings, Awards and Accreditations are found) has been renamed to 'Quality', to more clearly describe this section.



### Capacity Tracker Data - CQC Refresh

A CQC refresh will take place on Thursday 28<sup>th</sup> August. Providers expecting changes to be applied by the CQC (assessment ratings, services, or regulated activity) should review their account following the update. If any anomalies are found, such as incorrect or missing new/transferred locations, please reach out directly to CQC for assistance.

#### Using Capacity Tracker Abroad

Users attempting to access Capacity Tracker from outside of the UK will no longer receive a notification message advising the system cannot be accessed from abroad; the system will automatically block their access.





# **Provider Feedback Opportunities**

DHSC are currently gathering feedback for Care Home and Home Care providers covering two themes. This information is being collected in Capacity Tracker:

• 'Contract Handbacks – August 2025': This is a monthly set of questions that will be available until 31<sup>st</sup> August 2025 and succeeded by a further collection in September.



# **Important Reminders**

### **Leaving Your Organisation?**

If you are leaving your organisation or role and will no longer be updating Capacity Tracker, please ensure there is an individual registered with the Capacity Tracker prior to leaving.

#### **Need Additional Support?**

Provider Training Sessions are available. See here for further information (link to the Training & Events page on Resource Centre (<a href="here">here</a>) and remember to share these with colleagues who are also welcome to join our sessions!

For additional support, please contact our Support Centre, Mon - Fri (excluding Public Holidays) 8am - 5pm by phoning 0191 691 3729 or emailing <a href="mailto:necsu.capacitytracker@nhs.net">necsu.capacitytracker@nhs.net</a>